

NOTICE 7/20

25 March 2020



COVID-19 SPECIAL NOTICE

ARABELLA COUNTRY ESTATE: LOCKDOWN 26 MARCH MIDNIGHT TILL MIDNIGHT 16 APRIL 2020

Please print and keep handy

We look forward to receiving the co-operation of all home owners during this period. As the President said *"Together we will make a difference"*

As announced, **no person** will be allowed to leave their homes for the 21 days unless under strictly controlled circumstances, including seeking medical care, buying food, medicine or other supplies and collecting social grants.

The Situation is changing rapidly as details are received from the relevant authorities. Further communication will be issued as we get clarity on certain matters.

During the course of the lockdown, the following Estate services will still be maintained by the HOA:

1. Essential infrastructure services:
 - Electricity supply
 - Water supply, sewerage and refuse removal

2. Critical business services that will continue are:
 - Safety and security operation inclusive of access and egress control, patrols, etc.
 - All homeowners to test their panic buttons after advising Control Room
 - Our arrangements with EMR in place. In case of a medical emergency contact the control room.
 - Control room function telephonically or by e-mail only. Contact details:

	E-MAIL	CONTACT NUMBER
Control room	aceadmin@mweb.co.za	028 284 0123
Main Gate		028 284 0126
Security Manager	acesecurity@mweb.co.za	028 284 0012 or 071 284 3697
Maintenance	acewilliam@mweb.co.za	082 600 7265
Estate Manager	acemanager@mweb.co.za	071 239 2010
Environmental/PA	acewood@mweb.co.za	082 564 3311
Finance	ace2@mweb.co.za	072 513 8237
Geoff Anderson	geanderson@telkomsa.net	082 800 6326
COVID Hotline		080 002 9999

Please note that no Landscaping service will be performed on the Estate during this period.

ESTATE RULES

- Status quo to remain regarding Estate Rules with the addition that any person(home owners and guests) will not be allowed to exit their property unless for seeking medical care, buying food, medicine or other supplies and collecting social grants.
- No running, cycling, walking, walking of dogs or use of Village Square amenities will be allowed.
- Golf course and Hotel will be closed to all.
- Limited postal/parcel service from post office. Courier deliveries accepted at Control room and HO advised.
- No visitors, service providers, domestic workers, contractors and the like will be allowed on the Estate except emergency vehicles and prior approved staff. Please make arrangements with contractors and others to suspend their services temporarily.
- Phase 2 property out of bounds.
- Violation of any estate rules and additional legal requirements will be treated in line with the estate rules and reported to the relevant authorities.

GUIDELINES

What do you do if you suspect you have COVID 19?

Call the Covid-19 Hotline on 080 002 9999 or alternatively follow the below steps as advised by EMR:

- Don't go to your GP.
- Call Mediclinic Hermanus, who will transfer you through to the sister or doctor in charge.
- They will screen you by phone and then make an appointment.
- The day of your appointment, drive to the Mediclinic and wait in the parking area in your car.
- Call and say you are sitting in a car outside a hospital.
- Someone will come out and give you masks.
- The doctor or sister who meets you at the parking area will escort you to an emergency ambulance zone (now only accessible for COVID 19 screening)
- While sitting in your car you are swabbed / tested and then you can drive off and go to your home under quarantine.
- Results will be announced to you after 48 hours.
- Stay calm.
- Any patient can be screened at Mediclinic by following this process, until further notice.

GENERAL

- Home owners in formal self-isolation or quarantine to immediately register this fact with the Estate Office.
- Home Owners wishing to avail themselves to assist the HOA in crisis situations, i.e. control room functions or other, to please register with the estate manager.
- Garden refuse(in own bags) will for this period be collected on Fridays only. On the pavement before 09:00 please.
- No face to face meetings in light of Social Distancing and Lockdown measures.
- In line with the request from the President, we appeal to home owners to show compassion and sympathy to their domestics and contractors.

“Together we will make a difference”

Issued on behalf of the HOA Board